Fudget App Research & Analysis

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Madison Renck, Irene Fernandez

American University

Fudget App Research & Analysis

- Located in Washington, DC
 - Near Tenleytown/Spring Valley Area (1 Mile from MD Border)
- Students who study abroad 61%
- International students 39%
- #7 ranked for Study Abroad
- 8,123 undergraduate students
- #10 ranked for School of International Service





User Research

Users Interviewed - Matheos, Owen, Ivanna

- 100% Did not like the orange color found it annoying
- Little to no budgeting experience
- 67% Enjoyed the simplicity of Fudget
- 33% Found the idea of budgeting overwhelming

Roles

Madison: Flow, UI & UX design, collaborated

Irene: Personas, UI & UX design, collaborated

Elisabeth: Flow and persona watch, UI & UX design, collaborated

UX/UI Process

Our Journey



- User interviews
- Reviewing Fudget & Competitors

Empathize

- UserPersonas
- Pain points

Create

- Flow map
- Designing for personas
- Updating & implementing features

Evaluate

- User tests
- Redesigning

What is Fudget?

Fudget is an app for personal finance

- Used by students to help budget their money in a fast and accessible way.
- Fudget is sold internationally, as it can be used anywhere in the world.
- Basic no time constraints, simple lists of incomings and expenses, one tap adding and editing, etc.
- Pro dropbox save & restore, able to change themes, calculator, export CSV, remove ads



Fudget App Research & Analysis



Emily Villalobos:

Year: Freshman



Big spender that has never budgeted before.



From Argentina + her parent income is in Argentine Pesos.



Wants to calculate how much money she is spending in her home country's currency.



Cannot budget in dollars



Reanna Wade:

Year: Sophomore



Has budgeted before with google sheets + roommates.



From California and is now studying abroad in Germany.



Wants an easy way to budget abroad and keep track of how much she's spending in \$.



Cannot budget in dollars



Danyal Mullins:

Year: Sophomore



Uses to budget on Good Budget when his bank account looks low.



From Idaho and is adjusting to D.C cost of living.



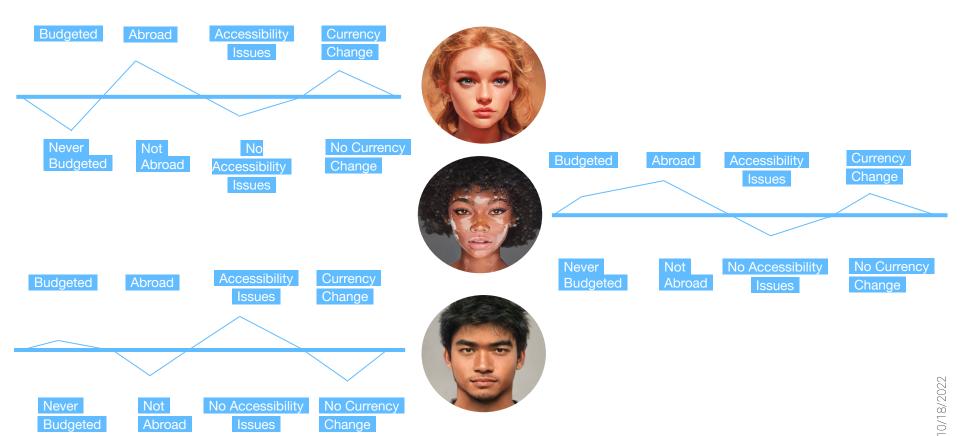
Wants an easy way to budget that is also accessible to his color blindness (deuteranopia).



Cannot budget comfortably

Similarities & Differences

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Competition

Fudget (Overview):



Simple

Intuitive

Customizable Categories

Good Affordance

Good Onboarding Experience

Straight forward, easy to input data

Good Budget:



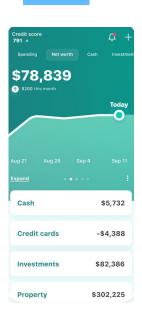
Automatically adds leftover money to savings

Free data and income vs. spending reports

Reminds you to keep on track of your budget

Have to manually input spending habits based on the envelopes

Mint:



Able to sync with other accounts on free version

Displays credit score

Auto-logs your income and expenses

Able to add credit and/or debit cards

Tracks your investments, properties, cash, etc

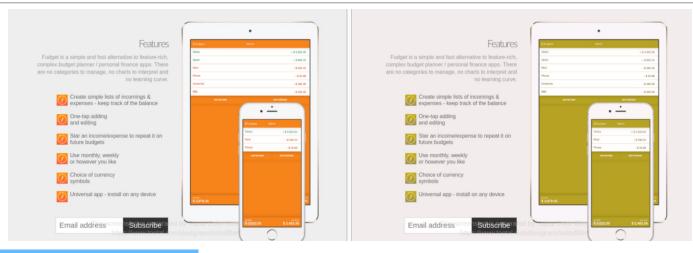
Competition

| | | Fudget | Good Budget | Mint |
|----|----------------|--------|----------------|------|
| W. | Easy to Use | | X | |
| | Accessible | × | | |
| | Intuitive | | | |

- 1. Fudget's interface feels very rudimentary
- 2. Requires personal effort to self-catalog every expense
- 3. Difficult to move specific payments to different budgets
 - a. Ex. If you accidentally type something in the wrong category, you need to delete and retype it
- 4. The bright color is unappealing to all interviewed
- 5. Red and green color makes income and expenses hard to read
- 6. Currency conversions are non-existent

Hypothesis

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Currency Exchange:

Fudget does not currently have a way to convert to a different currency. With the current economy we are facing, currency exchange change daily, and such should be reflected in the feature for those students whose families incomes are in different currencies, or are studying in a country that has a different currency.

Color blindness:

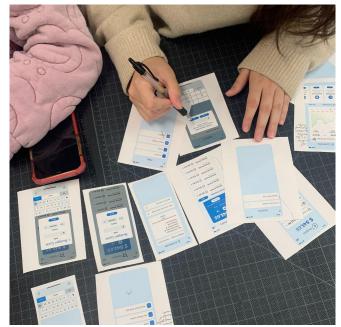
The color turns to a green which may get confusing with the connotation of green = positive + red = negative. The red and green are also not able to be seen, so switching to something with more clear symbols may help the consumer.

Solution Plan/ Process

Solution: Redesign the UI for accessibility, and correct the currency data for accurate currency exchange.

Process:

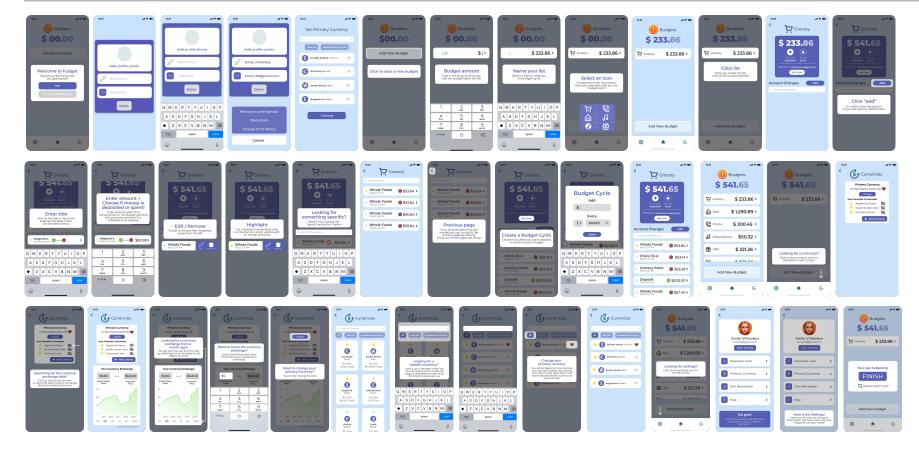
- 1. Created the flow chart
- 2. Re-design the UI and UX
- 3. Testing
- 4. Correction of findings



Screens - Walkthrough

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Screens - App

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\$ 221.26 >

Add New Budget

coount Changes Add

Whole Foods @\$53.84>

Grocery Store (\$\quad \quad \q

© \$23.14 >

1 ▼ Month ▼

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Account Changes Add

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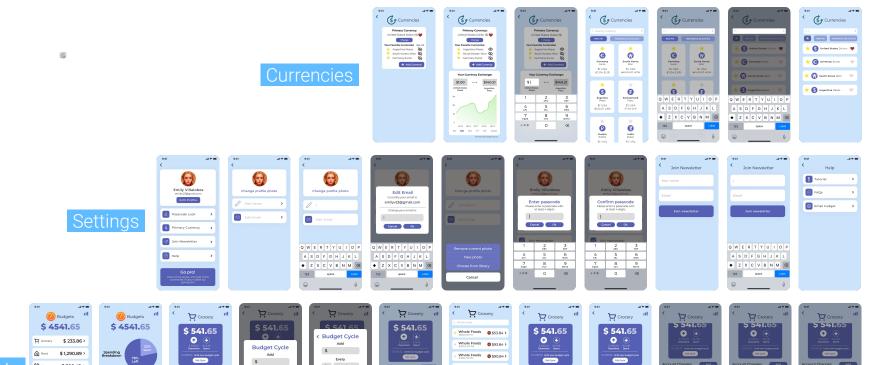
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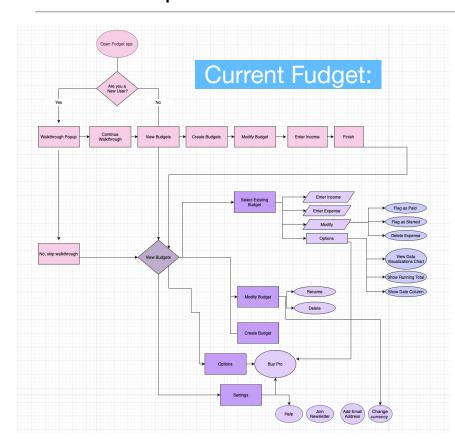
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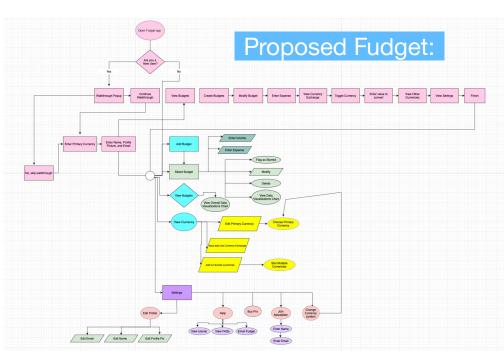
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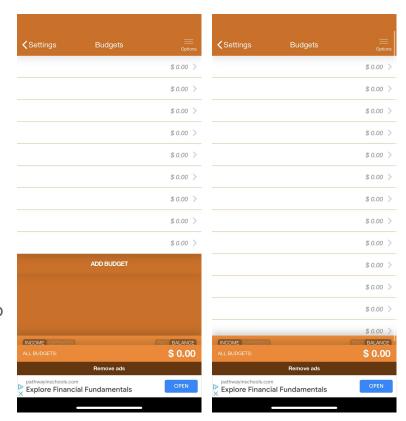
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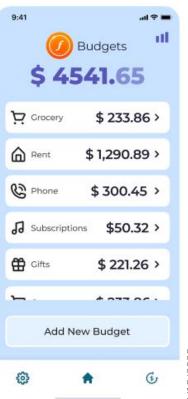




Redesigning "Add Budget" Button

- Fudget:
- Add Budget button disappears
- Redesign:
- Add New Budget button is locked on the bottom
- Budgets are still scrollable
- Why our Personas Care:
- As they are using this app over time, if they can't find the budget button when it was previously present, it can lead to difficulty in usage.



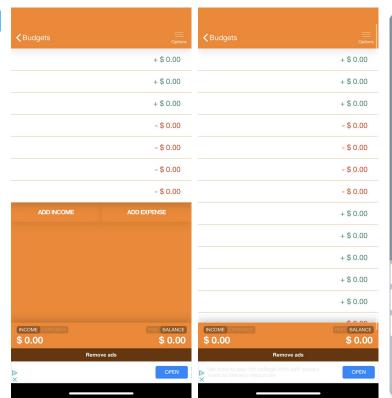


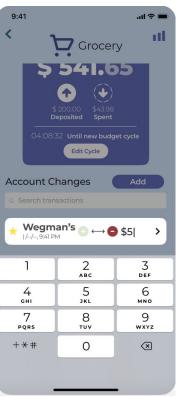
UX/UI Analysis Part 2

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Redesigning "Add Income/Expense Button

- Fudget:
- "Income/Expense" button disappears
- Redesign:
- Created an "Add" button on top
- Users can pick if it is an expense/deposit by choosing +/- sign
- Why our Personas Care:
- The terminology we found in interviews to be confusing and so making these words will help with clarity
- Also, these symbols will help with colorblindness and being more apparent

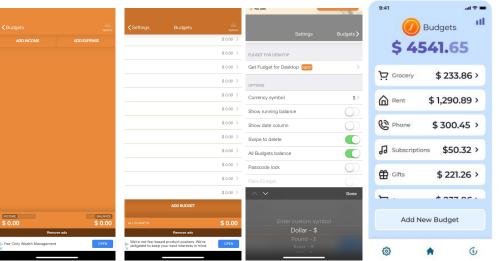




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Adding Navigation bar for Currencies

- Fudget:
- Difficult to find currency
- Redesign:
- Easier for users to find currency
- More options with currency
- Why our Personas Care:
- Because they are abroad and will be able to travel across countries much easier, having a navigation bar will help them search what currencies are nearby and add as they travel



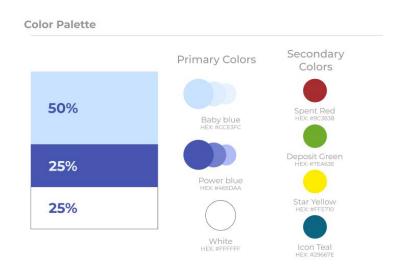


New Coloring

- Fudget:
- Bright orange our consumers found to be "annoying"
- Redesign:
- Uses a cooler blue toned color scheme
- Why our Personas Care:
- It generally makes the app more appealing to look at, doesn't add to difficulty for the consumer who is using the app
- Also is beneficial to people who suffer from color blindness (Shown on Slide 21)

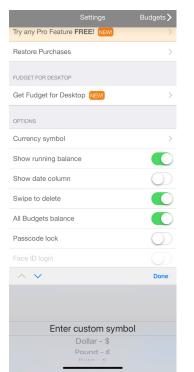
Original Color:





Before & After - Currency





Re-design



Before & After - Accessibility

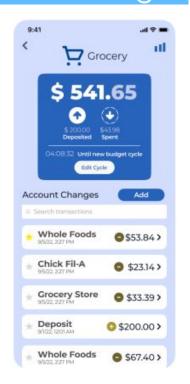
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Original



Deuteranopia

Re-design



Validation Sample

Testing results:

- Volunteers found easy to navigate the UX & UI redesign.
- The color blind plugin, demonstrated easy readability for users that suffer all variations of color blindness.

Takeaways

UX flow takeaway

- Everything is connected with each other (Ex. the Primary Currency Screen is accessible through multiple points)
- Settings vs Options was complicated to differentiate to users

Re-design feature • • • • User research data

- Highlighting the key components in the Walkthrough will make users aware.
- Currency will impact all values on your budgets showing how interconnected it is.
- Large symbols on prices will make it more accessible to colorblind individuals

- Our users will have a use for converting currency for all of their budgets.
- They are relatively new to budgeting and having a more comprehensive tutorial will help them feel more comfortable.

- Fudget App Research & Analysis
- Personas images generated through Artbreeder
- Fudget app logo image retrieved from Google Play:
 https://play.google.com/store/apps/details?id=com.dannyconnell.android.fudget-8hl=en-US&gl=US
- American University logo retrieved from American University create style guide site: https://www.american.edu/ucm/creative-style-guide.cfm